

- **Timeframe:** Often 14 to 30 days, with 14 days being the legal minimum for online, off-premises purchases in regions like the EU.
- **Item Condition:** Items generally must be unused, with tags attached, and in original packaging.
- **Proof of Purchase:** A receipt, often required for processing, especially for gift returns.
- **Policy Structure:** Clearly states if the customer receives a refund (money back), store credit, or an exchange.
- **Exceptions:** Final sale items, personalized goods, or perishable items may not be returnable.
- **THE LEATHER SANDALS BY ARGI V.** guarantees that the product will be free from defects in materials and workmanship for ten years from the date of purchase. If the product has a defect during this time, **THE LEATHER SANDALS BY ARGI V** will, at its discretion, either repair or replace it at no cost to the purchaser.